



TEXAS DEPARTMENT OF LICENSING AND REGULATION

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The Texas Department of Licensing and Regulation (TDLR) is responsible for licensing and regulating a broad range of occupations, businesses, facilities, and equipment in Texas. Our purpose is to protect the health and safety of Texans and ensure they are served by qualified professionals. We foster a predictable regulatory climate and avoid unreasonable government interference. In all of these endeavors, we:

- are open and transparent;
- apply clear, consistent, and common-sense standards;
- keep costs low and efficiency high; and
- deliver exceptional customer service.

For assistance contact Customer Service
Customer.service@tdlr.texas.gov
512-463-6599
800-803-9202 (toll free statewide)

TDLR's Mission:

To honor the trust of all Texans, safeguard the public, and provide a fair and efficient licensing and regulatory environment at the lowest possible cost.

TDLR's Vision:

To be the leader in public service by creating innovative, low-cost licensing and regulatory "next" practices, and cultivating highly-engaged employees who provide exceptional customer service.

TDLR's Core Values:

Accountability
Customer Service
Innovation
Integrity
Open and Free Communication
Respect
Teamwork

Visit us on the web at www.tdlr.texas.gov

